



- Customer Service [1-888-913-0900](tel:1-888-913-0900)
- Website MoneyNetwork.com

Also found on:



Welcome to the Money Network Card!

Activation

Before going any further, please note that you will **NOT** be able to activate your Money Network card until **2-DAYS BEFORE** your first payday. If you are within that 2-DAY window and still having issues, please contact **OnStaff USA** @ 269.385.6292 to verify that you have the correct card.

To activate the card, contact the Customer Service number at the top of this page. Please have the card in-hand, as you will need to enter the card number and create a pin. Once you complete this step your card will now be active and you can begin using it!

“The Money Network Mobile App is a great way to keep track of your money – offering you a tool to help you budget better and have more control of your finances!”

If Lost or Stolen

PLEASE CHECK THE ENVELOPE FOR **EMERGENCY CHECKS** FROM MONEY NETWORK.

Q: What should I do if my Money Network® Card or PIN is lost or stolen?

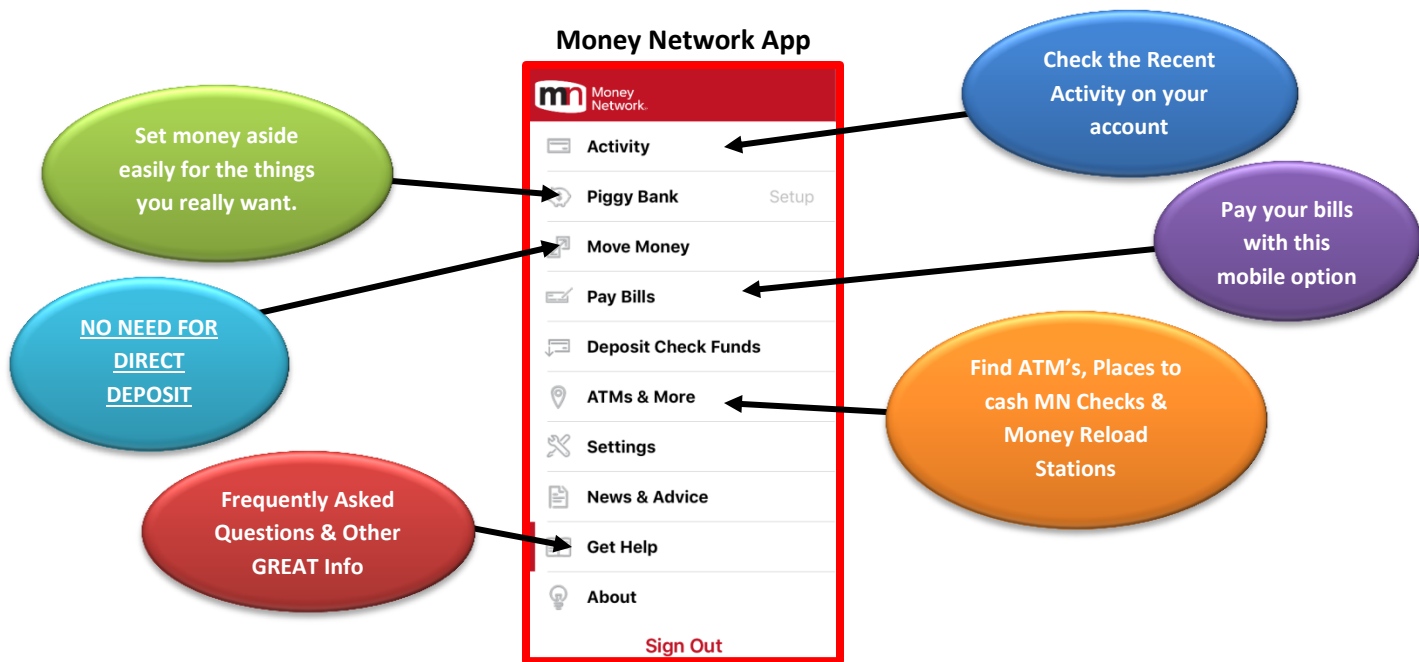
A: Immediately call Customer Service at the number listed in “About Money Network” on the Money Network® Mobile App or online via the Money Network website and follow the prompts to report your Card lost or stolen. Your Card will be deactivated to prevent anyone from using it and a new replacement Card will be ordered.

Q: How soon can I get a replacement Money Network® Card? Do I need to activate it?

A: Your replacement Card should arrive within 7-10 business days. You can request a rush delivery so it arrives within 2-3 business days for an additional express shipping fee (see Fee and Transaction Limit Schedule for The Money Network® Service). As soon as you receive the Card, call the number on the sticker on the Card to activate it.

See Back Side

Money Network App



Other Features

MOVE MONEY

Piggy Bank Balance **\$0.00** Available Balance **\$0.00**

Ready to move money?

To an Outside Account

Move Money to your Outside Account, or if you'd like to share, to a friend's or family member's Account.

Within My Money Network

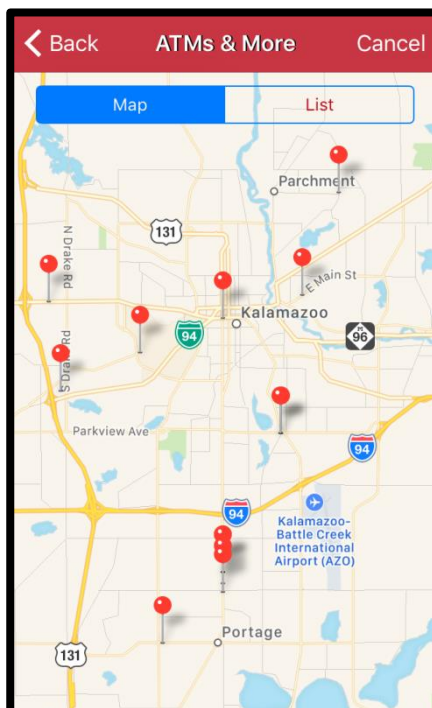
You can move money to your Piggy Bank(s), but first you need to create one (or two, or three)!

[Learn about Piggy Bank\(s\)](#)

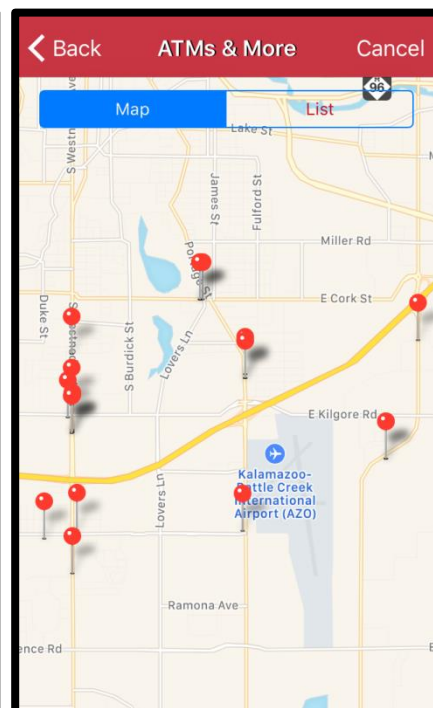
With the Money Network Card, you have the ability to move your funds from the "Available Balance" to your "Piggy Banks" or to an outside account at **ANY BANK!**

All of this can be done on an as needed basis! Now there is no reason to wait for **WEEKS ON END** for your bank to set up the Direct Deposit.

Local ATM's



Local Reload Station



Like any bank, there are ATM's that will not charge for withdrawals. Make sure that you are using the "Location Finder" to locate the nearest **FEE-FREE ATM**.

Also, you can reload your card at a number of locations that are open **MUCH LATER** than banks. Make sure to check out this feature, as well.